

TERMS AND CONDITIONS OF DELIVERY

1. **Subject:** Supply of rubber mixtures with various polymeric bases (NR, SBR, CR, NBR, X-NBR, EPDM, CSM etc.) suitable for compression or injection molding.
 2. **Offers:** These are issued on a special form based on requests received preferably by fax, or else by telephone. The offer indicates the code (only for mixtures already in the catalogue), the name of the article, the quantity which can be ordered per lot, the terms and conditions of sale and the average time for fulfilling any orders.
 3. **Confirmation of order:** Orders should be transmitted in writing with all the indications necessary for correctly identifying the product required. In particular, the code, mixture name, quantity and packaging required should always be stated. If no response is received from Solgomma within 3 (three) days from receipt of the order, it shall be understood that the same has been tacitly accepted. The client will only be given a delivery date where specifically requested on the order, otherwise it will be understood that delivery will be made upon completion of the work. In the event that a delivery date has been requested, agreed or confirmed, and the same is not complied with for reasons of force majeure (breakdowns, electrical blackouts, trade union action, etc.), the order manager will undertake to inform the client as soon as possible.
 4. **Packaging and wrapping:** The mixtures can be supplied in the following formats:
 - a) The mixtures can be supplied in the following formats:
 - b) Slabswithzincstearate,siliconeemulsionorplasticsheets:

Thickness:	min. 2 - 2.2mm.	max. 10 - 12mm.
Width:	min. 400mm.	max. 750(*)mm.
Length:	min. 150mm.	max. 1200mm.
 - c) Continuous festoon with zinc stearate or silicone emulsion:

Thickness:	min. 5mm.	max. 10mm.
Width:	min. 400mm.	max. 750(*)mm.
 - d) Stripswithzincstearateorsiliconeemulsion:

Thickness:	min. 5mm.	max. 10mm.
Width:	min. 30mm.	max. 300mm.
Length:	min. 150mm.	max. ---mm.
- (*) mm.600 for silicone emulsion
- Each mixture is identified by a special slip (Mod.042) containing the following information:

- a) Name of client
- b) Name of mixture
- c) Lot number
- d) Lot mixture number

A green sticker guarantees that the product has passed the required tests.

- 5. Production checks and documentation:** The mixtures produced are checked by the operators involved throughout all the various processing phases. The following final checks are also carried out, with the collection of samples, as described belowso:

Tests	Frequency
Ts2	1 every 3 per lot
T50	ditto
T95	ditto
Minimum Load	ditto
Maximum Load	ditto
Hardness ditto	ditto
Specific weight	1 every 3 per lot
Viscosity	1 every lot

The client will be informed of the test results using the Mod.063 form attached to the Delivery Transport Documents or by fax.

Any additional tests (Physical-Mechanical Characteristics, resistance to chemical agents, accelerated aging tests, greater frequency in standard tests, etc.) and the issuing of the relevant certificates should be arranged in each individual case and specified in the order.

- 6. Complaints and returns:** Any complaints regarding the characteristics of the product supplied should be reported in writing within 10 (ten) days from the receipt of the material in question. Returns should be authorized by our department manager and accompanied by the original identification slip (Mod.042). When a complaint is reported, the department manager will define the method of intervention with the client. This may consist of a visit to their plant, the analysis of a sample from the lot in question or the withdrawal of all the material. Solgomma reserves the right to disregard any complaints not reported in accordance with the above conditions. It shall be understood that, in the event that the material supplied, or part of the same, is found to be non-compliant, Solgomma's liability

shall be limited to the free restitution of the contested material.w

In acknowledgement and accep

(Date) _____

Our company is certified in accordance with UNI EN ISO 9001:2000 which requires the definition of the terms and conditions of delivery for the reassessment of contracts. For this reason, we would be grateful if you could return a copy of this document, signed in the space provided, together with your next order..